MANO A MANO

FAMILY RESOURCE CENTER





Mano a Mano Family Resource Center

OUR VISION is an integrated Lake County where everyone has access to opportunity and paths to success.

OUR MISSION is to empower immigrants and their families living in Lake County, Illinois to become full participants in American life. We achieve our mission by:

- Providing support, building skills, and facilitating access to local community resources and opportunities;
- Acting as a hub for knowledge on issues relevant to the immigrant community;
- Promoting best practices in providing culturally competent services;
- Fostering leadership skills so that all of those who
 participate in our programs and services can play a
 role in promoting the advancement of themselves
 and their community; and
- Influencing policies and decisions that impact immigrants and their families











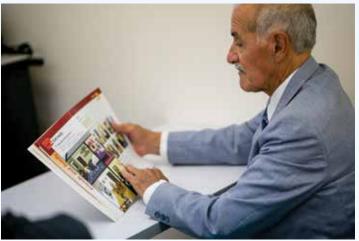
About Our Community

Mano a Mano has been a leader in proactively engaging and welcoming the growing number of immigrant families moving to Lake County since our inception in 2000. Between 2000 and 2016, Lake County's overall population grew by 9%, with the Latino population changing by 58% over time and the foreign-born population changing by 35%. Immigrants now make up almost one-fifth of the County's population and live and work in every community in Lake County. Despite higher workforce participation rates than US-born peers, immigrant households in Lake County earn 20% less than households of US-born residents. As many immigrants in Lake County are very new to the US, they are more likely to have lower educational attainment, limited English skills, and limited access to and knowledge of healthcare services. Immigrants are moving to Lake County seeking opportunity and a better life.

Mano a Mano is here to welcome new families and support them in achieving their American Dreams.







Letter from Leadership

Dear Friends and Supporters,

Creating a welcoming community—the heart of Mano a Mano's mission—is as important today as it was when the organization was founded in 2000. Our organizational founders valued the culture, work ethic, and dedication to family that immigrants contributed to their new home and community. Our founding vision and commitment continues to inspire Mano a Mano's board members, staff, and volunteers, as well as the women, men, and children we serve each day.

Highlights of Mano a Mano's accomplishments in 2018 demonstrate thoughtfully structured services, measured action steps, and ambitious planning, which yielded new funding and innovative, collaborative roadmaps to a future of greater acceptance and diversity.



Hosted our most successful Monarch Gala Mano a Mano's major annual fundraising event in April raised more than \$115,000! This represents an increase of 41% from 2017, when the event raised just over \$82,000.

Designed a proactive, multi-year fundraising strategy The central goal of Mano a Mano's new fundraising plan is to strengthen fundraising infrastructure and communications in advance of a capital campaign. The campaign will support organizational growth; will raise funds to acquire new office and program space; and add new community-centered facilities that respond to the needs and hopes of our community. In order to implement this ambitious plan, we created the new position of Director of Strategy & Development to direct the process, and were fortunate to have former executive director, Megan McKenna, fill the position.

Honored with Bank of America Neighborhood Builders Award One of only two organizations in Illinois and 62 across the country, Mano a Mano was selected in September 2017 for a Neighborhood Builders Award. This prestigious award came with \$200,000 for general operating and leadership development, providing emerging leaders with training to lead the organization toward new growth, mapped out in Mano a Mano's new strategic plan. In bestowing the award, Bank of America cited Mano a Mano's commitment to organically building local Latinx leaders from within the organization and the community.

We are reminded, every day, of the dedication, trust, and creative resilience demonstrated by individuals and organizations from all corners of Lake County, who are part of the Mano a Mano team: a great brain trust, chorus of voices, and generous, helping hands that advance our mission with the warmth and compassion that make our clients know how much we value them as neighbors, friends, and members of the community.

We honor and thank you for being part of our success.

Lourdes Shanjani Executive Director Jim Kinney

President of Board of Directors

Engaged Citizens Program

Mano a Mano's Engaged Citizens Program represents the heart of our mission to welcome and integrate immigrants into the life of their community as US citizens. Through Engaged Citizens, we provide affordable, trustworthy assistance and support to complete complicated, immigrationrelated applications for DACA (Deferred Action for Childhood Arrivals), green card renewals, and Citizenship/Naturalization. Mano a Mano's outreach and education ensures community members stay informed of current immigration policies. Our classes and tutors prepare and encourage individuals as they study to become US citizens. We continue to be grateful for our partnership with CALA Legal Clinic, which provides additional legal representation for some of the more complex immigration cases.



SERVICES PROVIDED IN 2018:

Immigration-related applications completed and submitted: 240

DACA applications submitted: 67

N-400 citizenship applications submitted: 109

I-90 residency renewal applications submitted: **62**

Individuals reached through CALA Law Clinic: **266**

Immigration legal referrals: 132

Individuals who benefitted from outreach efforts: 5,965

New US Citizens: 82

TOTAL COMMUNITY MEMBERS SERVED (UNDUPLICATED) 657

Anabel needed to renew her DACA status and came to Mano a Mano for help.

Anabel's parents brought her to the U.S. when she was nine years old. She graduated from Highland Park High School in 2009. She succeeded despite multiple challenges she faced as an immigrant. "Language was a big challenge in school," says Anabel, who did not speak English when she first arrived. She was uncertain about her future; about whether she would be able to go to college. A few months before graduation, due to her academic performance, Anabel was awarded two scholarships, which enabled her to go to the College of Lake County and earn an Associate's Degree in Science. She is now enrolled at Northeastern Illinois University. When Anabel came to Mano a Mano, her DACA status was about to expire.

Mano a Mano's Immigration Legal Assistant supported Anabel with expert legal advice and services, which enabled her to renew her DACA status in just six weeks—a great relief for the busy young woman who did not want to interrupt her studies. "I was very impressed by the timely response," Anabel said, "and they speak Spanish, which is a welcoming feeling."

With Mano a Mano's assistance, Anabel's dreams are coming true: she is studying to become a Medical Lab Scientist and do medical research.

Productive Parents Program

Seeking educational opportunities for themselves and their children is a priority for many new immigrants. But for adults who are parenting, working and keeping house, finding time for their own learning and growth can be challenging. Mano a Mano's Productive Parents Program offers a range of classes—from English language to GED in Spanish—at flexible times, enabling busy parents to take critical first steps toward gaining language and literacy skills, and a high school diploma. Education and employment coaching through case management services, supports immigrants in continuing their education and finding gainful employment best suited to their skills and interests.



SERVICES PROVIDED IN 2018:

Students who attended computer classes: 59

Students who attended GED classes: 28

Students who passed a GED subject

area test: 16

Students who passed the GED exam: 5

Students who attended ESL classes: 247

TOTAL COMMUNITY MEMBERS SERVED (UNDUPLICATED) 377



Maria Juarez, who brought her son to Mano a Mano's Successful Children Program, discovered the Productive Parents Program.

I studied up to 6th grade. My goals were to study and work, but in Mexico I could not. Here in the United States, there are more opportunities to study and excel. Now I'm in GED classes because I want to move forward. I am very grateful to Mano a Mano and Rocío for the support they have given me.

— Maria J.

Healthy Families Program

Mano a Mano assists clients with navigating a confusing and intimidating healthcare system, building their capacity to act and advocate on their own behalf.

Program staff assist community members with applications for health insurance and health-related benefits; provide information about and health screenings for common health issues, such as diabetes, obesity, and hypertension. Mano a Mano acts as the hub of services throughout Lake County; we assess and translate clients' needs and provide referrals to other non-profit organizations and government agencies.



SERVICES PROVIDED IN 2018:

Free Health Screening Events: 18

Individuals screened for prevalent

health conditions: 141

Completed applications for health-related programs: 1,372

Number of quarterly seminars: 5

Topics include:

- 1. Immunizations
- 2. Importance of Physical Exams
- 3. Alzheimer's Disease
- 4. Managing Stress
- 5. Back & Muscle Health

Quarterly seminar participants: 124

Individuals educated through health literacy presentations: **569**

Health presentation participants who report improved understanding of health topics: **89%**

Health & Human Services referrals provided: 2,024

TOTAL COMMUNITY MEMBERS SERVED (UNDUPLICATED) 3,632

Hugo Vidal, and his wife, Myriam, turned to Mano a Mano in 2018, when he was suddenly faced with a serious health challenge.

I was tired all the time. I could not do anything I used to do before, like play with my daughter. I lost 100 pounds. When I went to the doctor I was diagnosed with Type 2 Diabetes. My sugar levels were "off the charts." This meant I was at risk for an early death.

After that I felt lost. I had so many questions. What is diabetes? Am I going to die soon?

Searching the internet, my wife found Mano a Mano, and we attended the diabetes management class. The class changed my life in all the ways it needed to change. I met wonderful people in the class who taught me how to manage my condition. All the knowledge I acquired in this class gave me the opportunity to have a better, healthier life—a new life!

— Hugo V.



Successful Children Program

Parents are their child's first teacher. Through Mano a Mano's Successful Children Program, parents of pre-school aged children about to enter kindergarten learn techniques for creating learning experiences through everyday activities. Cooking in the kitchen or shopping for groceries become occasions for engaging children in learning numbers, shapes, and colors. Each quarter, parents have the opportunity to share successes and challenges with other parents at a family activities day.



SERVICES PROVIDED IN 2018:

Parents and children served through kindergarten readiness and family literacy workshops: **340**

Percent of parents who increase kindergarten readiness skill-building activities: 85%

Percent of parents who increase reading activities with children: 90%

Percent of children who increase their knowledge of the alphabet: 80%

Percent of children who increase their ability to count: **90**%

TOTAL COMMUNITY MEMBERS SERVED (UNDUPLICATED) 340





The story of Maria Juarez illustrates how Mano a Mano helped her child—and illustrates how support for one family member can lead to support for an entire family.

I came to the United States when I was 18 years old, from Mexico. I've been here for five years; my two children were born here. When Miguel Angel was two and a half years old, my son's nurse and doctor recommended a therapy class for him because he did not speak. They recommended Mano a Mano, where Rocio helped us. My son talks more; little by little he has learned. Mano a Mano gives me ideas about how to teach my children.

My son is excited about books and reading and loves to be with Rocío and the other children. I then started coming to apply for Medicaid because we did not have health insurance.

Maria J.

Lake County Community Health Worker Partnership

The Lake County Community Health Worker Partnership promotes health literacy by training community residents to become promotores de salud, community health workers. The training curriculum, developed by Mano a Mano through evidence-based research, addresses health topics and trends relevant to low-income, immigrant communities in Lake County, including cardiovascular disease, hypertension, diabetes, cancer, sexually-transmitted diseases, nutrition, obesity, insurance benefits and mental health.



During 2018, Mano a Mano partnered with Waukegan Public Library to train 26 Spanish-speaking community residents as

promotores de salud. Inspired by the well-known and widely practiced Latin American model of community-based peer outreach and education, the program trains promotores de salud to lead small group workshops about health and wellness, and common health problems.

The Partnership vision is an educated community health worker cohort that promotes a healthy future for Lake County and is guided by the values of humility, respect, and responsibility. The Partnership seeks systems change among healthcare providers and institutions to integrate community health workers into holistic healthcare plans and practices.

Community & Policy Advocacy Agenda

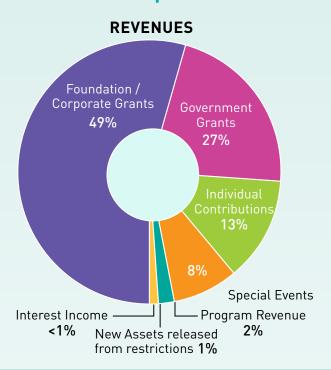
Advocacy on behalf of immigrant communities is essential for Mano a Mano to pursue its mission and realize its vision. In addition to influencing legislation and policy, advocacy efforts include building community awareness; educating the community and decision-makers; and elevating the voices of immigrant families in all forums.

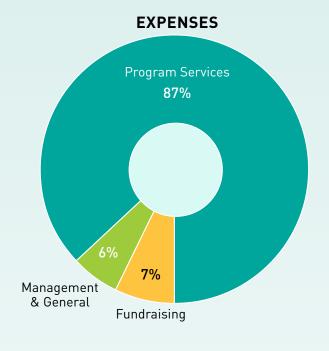
Mano a Mano's Strategic Plan prioritizes serving as a thought leader on immigrant integration programs and policies. In 2018, the organization's Board of Directors approved a formal Community & Policy Advocacy statement. The statement, outlined on the Mano a Mano website, is structured to reflect our four primary program areas: Health, Adult Education, Early Childhood Education, and Immigration, as well as Social Services Funding. Mano a Mano is proud of its strengthened commitment to community and policy advocacy on behalf of immigrants, ensuring that Lake County and Illinois are more welcoming places for immigrant families.





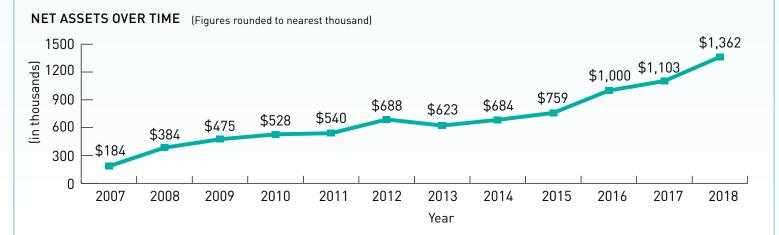
Financial Report FISCAL YEAR 2018 | JULY 1, 2017 - JUNE 30, 2018





ASSETS	
Cash & Equivalents	943,406
Restricted Cash	21,943
Grants Receivable	125,064
Prepaid Expense	4,712
Total Assets	1,095,125
Property and Equipment Land	40,000
Building	205,000
Leasehold Improvements	251,883
Donated Leasehold Improvements	68,904
Parking Lot	31,100
Office Equipment	110,746
Software	22,079
Total	729,712
Less accumulated depreciation	265,733
Net Property and Equipment	463,979
Total Assets	1,559,104

29,705
17,855
13,878
61,438
135,869
1,142,036
219,761
1,361,797
1,559,104



Institutional Individual Donors

CORPORATE, FOUNDATION & GOVERNMENT DONORS

Anonymous

Bank of America Foundation / Neighborhood Builders Award

Blue Cross Blue Shield of Illinois

The Chicago Community Trust /
Nuestro Futuro

Comcast Foundation

Healthcare Foundation of

Northern Lake County

Illinois Coalition for Immigrant

and Refugee Rights

Illinois Department of Human Services

Illinois Department of Public Health

Immigrant Funder Collaborative

Julian Grace Foundation

County of Lake

Lake County Community Foundation

United Way of Lake County

MAJOR DONORS

Padrino / Madrina (Godparent) \$25,000 & Above

Anonymous

Foglia Family Foundation

Steans Family Foundation

Socio (Partner) \$10,000 - \$24,999

First Presbyterian Church of

Lake Forest

Gorter Family Foundation

Aliado (Ally) \$5,000 - \$9,999

AbbVie Inc. Employee Giving

Campaign

Kimberly and Perry Abrams

The Beaubien Family

Amigo (Friend) \$1,000 - \$4,999

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Barb Vicory

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Linda Wiens

Wildwood Presbyterian Church

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Monarch Gala Donors

MONARCH GALA **SPONSORS**

Thought Leader \$5,000 & Above

ComFd Steans Family Foundation

Game Changer \$2,500

Advocate Good Shepherd The Beaubien Family **INTREN** State Bank of the Lakes

Floral Centerpiece **Sponsor**

The Beaubien Family

Cocktail Hour Sponsor **DK Construction**

Live Auction Sponsor: Brunswick Foundation

Coffee & Desert Sponsor

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Visionary \$1,000

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MONARCH GALA DONORS

\$1.000 & Above

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\$101 - 499

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\$100 and Under Laura Aguirre Jeanne and Joe Ang Gabriela Appelt Yamel Azcoitia Nora Barquin Carla Bonilla Sanchez Hon. Erin Cartwright Christine and Carlo Cavallaro Wilfredo Chevere City of North Chicago DuPage Federation for Social Reform Sandra Escobar Omar Franco Irma Hernandez Martha Hernandez Lake County Sheriff's Office Leslie Luther Oscar Martinez Joyce Mason Hon. Margaret J. Mullen Hon. Cheri Neal Jenny O'Connor Jill Olson Felix Rojas Joaquin Rosales Carla Rosales Magen Ryan Christa Sanchez Carolina and Bruce Schottland Lourdes and Hamid Shanjani Ann F. Shanks Susan Sommer Katrina Steele Daniel Stredler Mary Volling Roycealee Wood

Partners

Mano a Mano has cultivated an extensive network of organizational and program partners, and we are grateful for their collaboration and assistance. Together, we strengthen and increase access to quality healthcare and human services for immigrant communities throughout the Lake County region.

A Safe Place

Advocate Health Care

Affordable Housing Corporation

of Lake County

American Cancer Society

American Legion Post 1170, Round Lake Park

Avon Township

Bank of America

Catholic Charities

Catholic Legal Immigration Network, Inc.

(CLINIC)

Coalicíon Latinos Unidos de Lake County

College of Lake County

Community Activism Law Alliance (CALA)

Consulado General de México, Chicago

Cook Memorial Public Library - Libertyville

DePaul University College of Law

Erie Family Health Center

Farmworker and Landscape Advocacy

Project (FLAP)

Father Gary Graf Center

Fremont Public Library, Mundelein

HACES

Harter Schottland Attorneys at Law

Illinois Coalition for Immigrant and

Refugee Rights

Lake County Forest Preserves

Lake County Health Department

Lake County State's Attorney Office

Lake County YES Coalition

Latino Policy Forum

Law Offices of Valsamas and Associates

McHenry High School District 156

Mundelein High School

Mundelein Park and Recreation District

National Kidney Foundation

NICASA Behavioral Health Services

Partnership for a Safer Lake County

Prairie State Legal Services

Rosalind Franklin University System

Rosalind Franklin University of Medicine

and Science

Round Lake Area BEST Coalition



Round Lake Area Chamber of Commerce

Round Lake Area Exchange Club

Round Lake Area Fire Department

Round Lake Area Library

Round Lake Area Park District

Round Lake Area School District 116

Round Lake Beach Police Department

Round Lake Park Police Department

Santa Maria de Popolo Church – Mundelein

Special Education District of Lake County

Together for a Childhood Network

UIC Midwest Latino Health Research, Training,

and Policy Center

United Way of Lake County

University Center of Lake County

University of Illinois at Chicago

Village of Round Lake Beach

Village of Round Lake Park

Wauconda Area Library

Wauconda Public Community Unit School

District #118

Waukegan Public Library

Waukegan Public School District #60

Waukegan Township

Youth and Family Center of McHenry County

Youth and Family Counseling

YWCA of Lake County

Zion Public Library

Zion Township

Zuma Law Group, LLC

Volunteers

From teaching computer and keyboard classes, to leading conversation circles, to serving as Community Health Workers, volunteers are truly the helping hands who serve our community with compassion and dedication. To all the volunteers who helped us over the year - thank you!

ENGAGED CITIZENS

Instructors

Gerardo Castro

Sue Devillez

Yessica Diaz

Robert Freeman

Molly Gilmore

Erika Martinez

Armando Navarro

Nathalie Ponce

Martin Reising

Tammy Reising

Albert Romero

PRODUCTIVE PARENTS

ESL Instructors

Julie Anderson

Cynthia Angelos-Williams

Monica Dobre

Kori Henne

Linda Kraus

Ingrid Lindberg

Carmen Nieto

Robert Picket

HEALTHY FAMILIES

Community Health Workers

Doris Torres

Maria Villa

Zumba Instructor

Yamel Azcoitia

Community Garden Coordinator

Larry Sell

MONARCH GALA

Honorary Committee

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Carolina Duque

Hon. Carlos Jimenez Macias,

Mexican Consulate

Holly Kim

Hon. Aaron Lawlor

Horacio & Maria Luisa Lopez

Hon. Cheri Neal

David Northern Sr.

Loretta Rosenmayer

Dr. Arlene Santos George

Jenny & Yani Valsamas

Cynthia Vargas

Larry Sr. & Linda Waco

Planning Committee

Luigui Corral

Jim Kinney

Frika Martinez

Megan McKenna

Edna Molina

Jason Montemayor

Eli Rollman

Carolina Schottland, Co-Chair

Lourdes Shanjani

Joe Turnage

Larry Waco Sr., Co-Chair



This year, we honor the memory, friendship, and exceptional service of long-time volunteer, Mr. Paul Shiels, who passed away in Spring 2018. Fondly known to staff and clients as Mr. Paul, he joined the Mano a Mano community in 2002. Mr. Paul contributed warm and lively enthusiasm to GED, ESL, and computer classes, and the Early Learning Club, where he put learners at ease with patience and a welcoming smile. He gave personal tutoring sessions and made personal phone calls.

As an Irish immigrant, Mr. Paul understood the importance of welcoming newcomers. He made them feel at home by seeing everyone as an individual: seeking to understand their unique needs, taking a personal interest in their joys and challenges, and persistently encouraging clients to do their best. He loved to plan events and celebrated his own birthday with Mano a Mano. We miss our dear friend, but Mr. Paul's legacy lives on in every program and person he helped transform during his 16 years with Mano a Mano.

Board, Staff and Programs



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Executive Director Carla Rosales, Director of Operations Yesenia Silva, Office Manager Lorena Valencia, Receptionist Claraiveth Gonzalez, Receptionist Erika Martinez, Receptionist

Topacio Hernandez, Receptionist

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HEALTHY FAMILIES & SUCCESSFUL CHILDREN PROGRAMS

Alma Rosales, Childcare Provider

Astrid Martinez, Program Manager Jennifer Rojas, Healthy Families Program Coordinator Rocio Rocha Martinez, Successful Children Program Coordinator Mayra Gallegos, Healthy Families Lead Case Manager Katia Colin, Healthy Families Case Manager Maria Garcia, Healthy Families Case Manager Ana Perez, Healthy Families Case Manager Ileana Rojas, Case Manager Diana Gutierrez, Project Coordinator, Lake County Community Health Workers Partnership Yesenia Pedraza, Kinder Tutor Alexandra Gonzalez-Vazquez, Kinder Tutor

Maria Rico, Kinder Tutor / Childcare Provider





Mano a Mano Family Resource Center